


ABSTRACT

Title : Morale and Job Satisfaction of Nurse and Nursing Staff
at Bangkok Christian Hospital
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Degree : Master Business Administration
Major Field : Personnel
Chairman, Thesis Advisor : 
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The objective of this thesis is to attempt to determine whether job satisfaction and morale exhibit a discernable correlation with length of service for nurses and nursing staff at Bangkok Christian Hospital. In addition, the morale and job satisfaction of the nurses is compared with that of the nursing staff.

To accomplish the first objective the morale of both nurses and members of the nursing staff who have served for between one and four years are compared with those who have served for five year or more. To accomplish the second, the morale and job satisfaction of the nurses is compared directly with that of the members of the nursing staff.

The subjects for each sample were chosen at random among those hospital personnel whose employment profile satisfied the required parameters. Each subject was asked to complete a questionnaire.

The conclusion of the study is that both the nures and the nursing staff submitted responses which could be best characterized as falling in the middle of response range.

Those who have been employed for five or more years exhibited greater job satisfaction and a higher morale than those with between one and four years of service. The nurses show higher levels of personal satisfaction and morale than do their counterparts in the nursing staff. Every combination of groups shows a medium level of job satisfaction.